

Understanding Children & Young People's Services

Currently there is a whole range of national initiatives being developed across children and young people's services. The Voluntary & Community Sector (VCS) is a key partner in these developments, however keeping up with it all and understanding how it all might fit together can be a daunting task. The following briefing is a simple guide to highlighting some of the main initiatives and the key contacts who are developing them locally. All information was correct at the time of publication but will change as the initiatives develop.

Every Child Matters

The National Government's initiative across all children and young people's services (0-19 years old) which aims to join up planning and delivery of all services and focus on the key outcomes for children, young people and their families. There are 5 key outcomes: 1. Be Healthy; 2. Stay Safe; 3. Enjoy and achieve; 4. Make a positive contribution; 5. Achieve economic well-being.

Children's Trust

To achieve the Every Child Matters aims Children's Trust arrangements are being set up in every local authority area to jointly plan and commission services to support children and young people. They are made up of all the partners involved in delivering services to children and young people and the Voluntary & Community Sector (VCS) is a vital partner. Key VCS representatives are listed in the contacts section.

Children's & Young People's Plans

Each Local Authority Area has to produce a single, strategic, overarching plan for all local services for children and young people called the Children & Young People's Plan (CYPP). This will highlight the priorities and plans for delivering services.

Children's & Young People's Directorate

New directorates within the Local Authorities have been formed through merging of Children's Social Care and Services (formerly Social Services) and Education.

Locality Team

Multi agency teams of professionals from a range of professions across the 0-19 age range are being set up across specific geographical areas. The teams will use the *Common Assessment Framework*. They meet regularly and will review specific vulnerable children and young people's cases.

Common Assessment Framework (CAF)

The Common Assessment Framework (CAF) is a standardised approach to the assessment of children and young people with additional needs across all services. It is intended to provide a simple process for a holistic assessment of a child's needs and strengths. When fully implemented they will result in improved information sharing and coordination across universal, targeted and specialist services. The framework is being rolled out with an extensive training programme for both CAF and Lead Professional - see glossary.

Information Sharing & Assessment Project and ContactPoint

Contact Point (previously known as the Information Sharing Index) will be the quick way to find out who else is working with the same child or young person, making it easier to deliver more coordinated support. The basic online directory will be available to authorised staff. It is being rolled out across England in 2008 and as a national system it will work across local authority boundaries. It will include name, address, date of birth, school/nursery/college, main medical practitioner, other services, name of lead professional and whether a CAF has taken place. It will not hold any detailed information or observations about the child or young person or their parents.

Children's Centres

Children's Centres focus on the joined up services to children under 5 years old and their families. Their offer includes: good quality early learning integrated with full day care provision; parental outreach; family support services; base for childminder network; child & family health services; support for children and parents with special needs and links to Jobcentre Plus, links to training providers and further and higher education. Please note the term Children's Centres refers to the collection of services not the building.

Extended Schools

Schools or clusters of schools have been identified as being at the centre of their community and are well placed to deliver the Every Child Matters aims. Schools have to work in partnership to enable children, young people and their families to access a core offer by 2010. This core offer includes a range of activities including homework clubs and study support, sport, music tuition, dance and drama, arts and crafts; high-quality childcare available 8am-6pm all year round; parenting support; identifying children with particular needs to ensure swift and easy access to a wide range of specialist support services; ICT, sports and arts facilities, and adult learning for the wider community.

Children's Fund

Operates in every local authority area in England as part of the Government's commitment to tackle disadvantage for 5 to 13 year olds and their families. The programme aims to identify at an early stage children at risk of social exclusion and make sure that they receive the help and support they need to achieve their potential.

Integrated Youth Support Service (IYSS)

IYSS have to be developed in each local authority. Their focus is on providing services to all young people including: information, advice and guidance; positive activities and personal development opportunities and a targeted Youth Support Service. IYSS is driven by the same principles as the Every Child Matters reforms, joined up planning and delivery with a focus on outcomes for young people.

Targeted Youth Support

In March 2007 national Government produced a guide on the Targeted Youth Support service, a strand of the IYSS. The focus of Targeted Youth Support is vulnerable 13-19 year olds. The guide offers practical help with the design and implementation of targeted youth support in each local area, drawing on early learning from 14 targeted youth support pathfinders. The guide is designed to inform all strategic leads, operational managers and frontline staff involved in the design and implementation of targeted youth support including education, health, children's services, youth services, Connexions, police, youth justice, voluntary and community sector and housing. Please see '*useful websites*' section for link to the document.

Connexions Transition

Connexions provides information, advice and guidance to young people (13-19 years old) and is currently going through a process of transition. In April 2008 the funding that currently goes directly to the Connexions partnerships will go to Local Authorities (LA). Locally the Bournemouth, Dorset & Poole LA's propose to commission Connexions BDP to provide the Connexions service under service level agreement arrangement for a two year period. This will enable LA's to develop their integrated youth support framework of which Connexions will be a part. This will be put out to competitive tender from 2010.

Children's Workforce Strategy

The Government believes that in order to achieve the 5 Every Child Matters outcomes there needs to be workforce reform. Children's Workforce Strategies are being developed at both national and local levels. The plans include workforce planning and development; strengthening integrated working; recruitment and retention of workforce and improving management and supervision. The government has made some funding available to support the VCS involvement, ask your local Council for Voluntary Service for more details of what is available.

Local Safeguarding Children Board (LSCB)

The Local Safeguarding Children Boards (LSCB) replace the Area Child Protection Committees but also take on a wider statutory role. There is a joint Bournemouth & Poole LSCB and a Dorset LSCB which both work to coordinate and thereby ensure the effectiveness of their member agencies in safeguarding and promoting the welfare of children.

National Youth Volunteering Programme

V National Youth Volunteering Programme is the Government's new initiative for 16-25 year olds volunteering. Currently bids are in from local VCS organisations to provide taster sessions, part-time and full-time volunteering opportunities that will start January 2008. V Teams are also being set up to coordinate and promote volunteering with young people and youth agencies. Dorset V Team is already operating and Bournemouth & Poole V Team will begin work 2008.

VCS Representation

VCS representatives are involved in all of these initiatives across Bournemouth, Dorset and Poole. Bournemouth and Poole Council for Voluntary Services and Volnet (Dorset) are co-ordinating VCS representation on various Boards and Committees. To find out who your representatives are, to attend regular VCS forum meetings and to receive regular updates from the representatives over email contact Ruth Donaldson for Bournemouth or Poole ruth.donaldson@bournemouthcvs.org.uk or Rob Griffith rob.griffith@dorsetcommunityaction.org.uk

Useful Websites

Bournemouth: <http://www.bournemouth.gov.uk/Residents/childrenandfamilies/default2.asp>

Dorset: <http://www.dorsetforyou.com/index.jsp?articleid=339402>

Poole: <http://www.poole.gov.uk/directory/themes/young%20people/ref:T464085659E60F>

Every Child Matters: www.everychildmatters.gov.uk

Target Youth Service Guide:

<http://www.everychildmatters.gov.uk/files/EEBB9F074BB6E02DFD25E432EF774CB5.pdf>

Commonly Used Acronyms

Below is a list of acronyms and a glossary of terms that you may come across around children and young people's services. Whilst this is not an exhaustive list of all terminology and acronyms it is a selection of some of the more commonly used ones.

BHLP	Budget Holding Lead Professional	CYPP	Children and Young People's Plan
CAF	Common Assessment Framework (also eCAF electronic version)	DAT	Drug Action Team
CAMHS	Children and Adolescent Mental Health Service	ECM	Every Child Matters
CF	Children's Fund	JAR	Joint Area Review
CFC	Change for Children	LA	Local Authority
CIS	Children's Information Service	LAA	Local Area Agreement
CPA	Child Protection Agency	LSC	Learning and Skills Council
CPR	Child Protection Register	LSCB	Local Safeguarding Children Board
CRB	Criminal Records Bureau	NEET	Young people not in education, employment or training
CVS	Council for Voluntary Service	PCT	Primary Care Trust
CWDC	Children's Workforce Development Council	SEN	Special Educational Needs
CYP	Children and Young People	SENCO	Special Education Needs Coordinator
		VCS	Voluntary and Community Sector

Glossary

At risk Generally used to describe a child believed to be at risk of 'significant harm' and therefore in need of protection by the local authority. During recent years the term has also come to be used more widely, for example to describe children thought to be at risk of offending, social exclusion or significant harm.

Care plan Following an assessment that a child needs to enter care and become looked after, the social worker must ensure that the child's needs (and the services to meet those needs) are set out in a care plan. A care plan should be drawn up before the child becomes looked after, or in the case of an emergency entry to care, within 14 days.

Child protection conference Brings together family members (including the child, where appropriate) and professionals involved with the child and the family, in order to make a judgement about whether the child is at continuing risk of significant harm and should become the subject of a child protection plan.

Children Who are the Subject of a Child Protection Plan Every local authority maintains a list of children in its area who are thought to be at continuing risk of significant harm and who are the subjects of a child protection plan. *(Previously known as child protection register)*

Child protection The general term commonly used to describe work with children who have been identified as suffering or at risk of suffering significant harm - in other words, children requiring protection from harm.

Children with additional needs A broad term used to describe all those children at risk of poor outcomes as defined by Every Child Matters and requiring extra support from education, health or children's services. This could be for a limited period or on a long-term basis.

Children with complex needs Children with complex needs have a number of discrete needs relating to their health, education, welfare, development, home environment and so on that require additional support from more than one agency.

Commissioning The process of arranging for appropriate services to be provided to a group or to an individual.

Contact Used to cover the formal arrangements by which a looked after child or young person is able to keep in touch with parents, other family members and significant others. (Formerly known as access.)

Early intervention Aims to ensure that individuals receive the help they need as soon as they start having difficulties. Often used when referring to action in relation to a child in their "early years" but it is not exclusively confined to that age group.

Early years A term used within education, generally to refer to children (or provision for children) within the age range 0-7 although sometimes the 0-5 age range.

Inclusion A term used within education to describe the process of ensuring equality of learning opportunities for all children and young people, whatever their disabilities or disadvantages.

Joint commissioning When two or more agencies work together to commission services for agreed strategic or operation purposes. Usually includes pooling of financial resources.

Lead professional Acts as a single point of contact for children, young people and their families to get support. Their role is to ensure that children and families get appropriate interventions when needed, which are well planned, regularly reviewed and effectively delivered in a way that reduces overlap and inconsistency from other practitioners. The **Budget Holding Lead Professional** is given a budget to procure goods and commission services directly from providers (currently being piloted in parts of Bournemouth and Poole).

Local Area Agreements Currently voluntary, three-year agreements between central government and local authorities and their partners, which deliver national outcomes in a way that reflects local priorities.

Looked after children Children who are in the care of local authorities.

Procurement The specific aspects of the commissioning cycle that focus on the process of buying services, from initial advertising through to appropriate contract arrangements.

Safeguarding Used to describe the process of identifying children and young people who have suffered or who are likely to suffer significant harm and taking the appropriate action to keep them safe.

Social exclusion Refers to the way in which groups of people or a community can effectively be excluded from society because of a combination of problems such as unemployment, discrimination, poor skills, low incomes, poor housing, high crime rates, illness and family breakdown.

Special educational needs The Education Act 1996 defines a pupil as having a special educational need if he or she has 'a learning difficulty which calls for special educational provision to be made for him'.

Transition plan A plan for young people following the Year 9 annual review of a statement of special educational needs and updated at subsequent annual reviews in order to plan coherently for the young person's transition to adult life.

Youth Offending Team (YOT) Exists in every local authority bringing together staff from the police, the probation service, children's service, education, health and other agencies to provide a better framework for tackling youth offending at a local level.

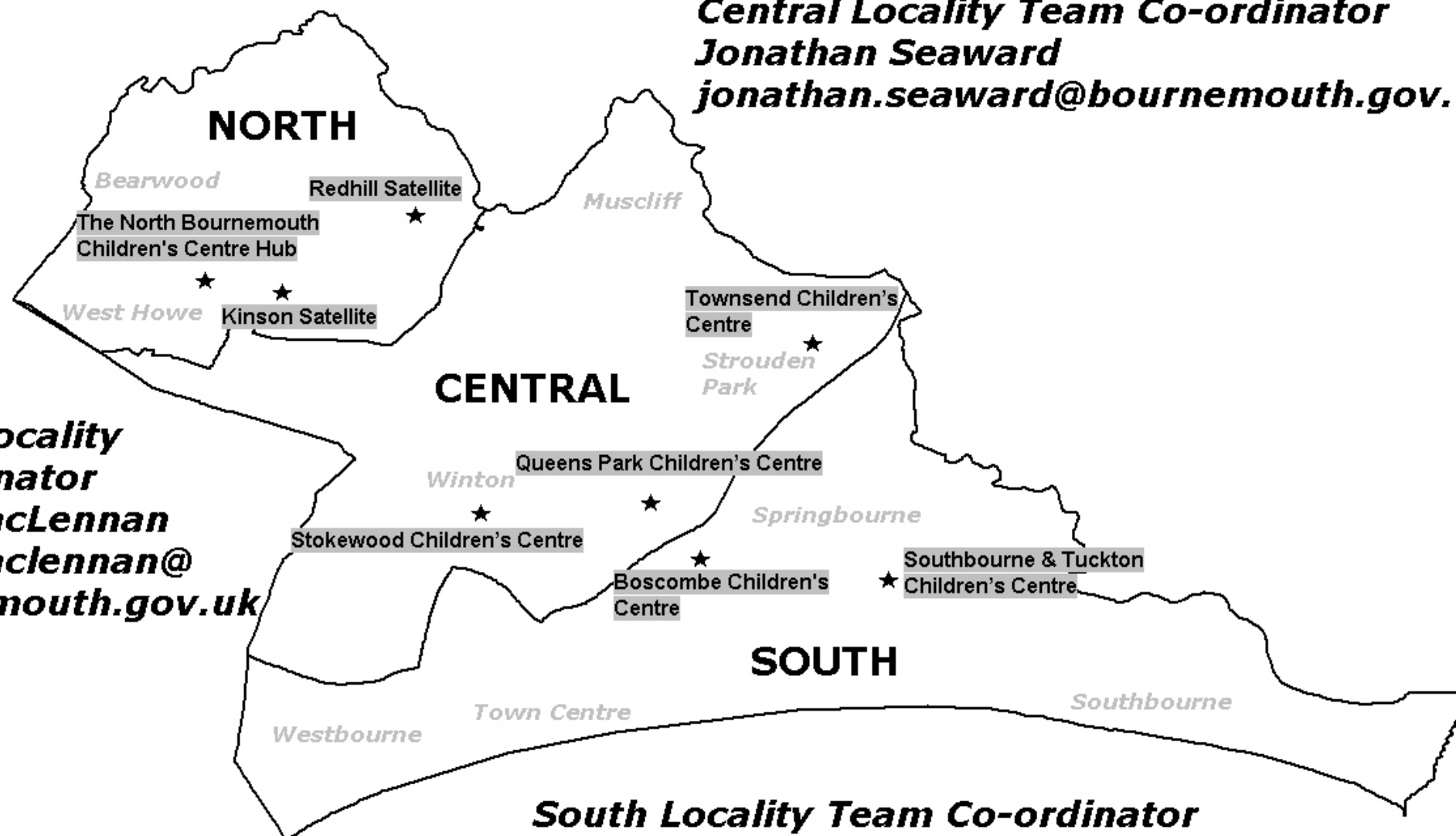
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Or download more copies from www.bournemouthcvs.org.uk



BOURNEMOUTH

Locality Teams and Children's Centres

Boscombe & North Bournemouth Children's Centres are currently open and all others are underdevelopment



Central Locality Team Co-ordinator
Jonathan Seaward
jonathan.seaward@bournemouth.gov.uk

North Locality Co-ordinator
Jane MacLennan
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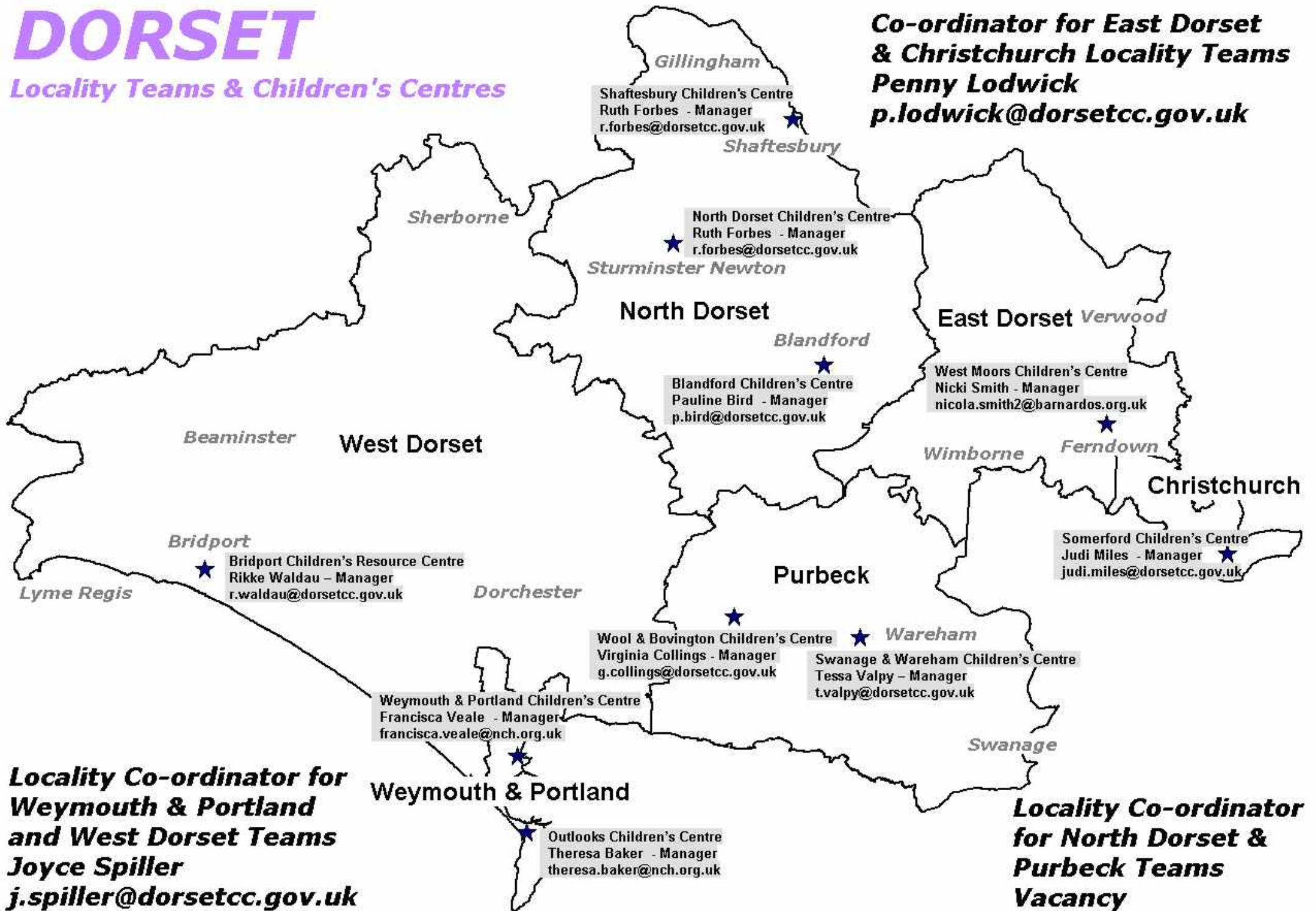
South Locality Team Co-ordinator
Stephanie Witt
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Bournemouth Contacts

Initiative	Contact	Name	Email	
Children's Trust Board	Bournemouth Change for Children Board - Chair	Councillor Malcolm Davies	malcolm.davies@Bournemouth.gov.uk	
Children's & Young People's Plans	http://www.bournemouth.gov.uk/Residents/childrenandfamilies/default2.asp			
Children's & Young People's Directorate	Executive Director	Jane Portman	jane.portman@bournemouth.gov.uk	
Locality Co-ordinators	North	Jane MacLennan	jane.maclennan@bournemouth.gov.uk	
	Central	Jonathan Seaward	jonathan.seaward@bournemouth.gov.uk	
	South	Stephanie Witt	stephanie.witt@bournemouth.gov.uk	
Common Assessment Framework	CAF Training	Sue Farley	sue.farley@bournemouth.gov.uk	
	CAF Database Co-ordinators	Jane Potter	jane.potter@bournemouth.gov.uk	
Information Sharing & Assessment Project and ContactPoint		Rob Young	robert.young@bournemouth.gov.uk	
Extended Schools – Co-ordinators	Overall	Gary Pulman	gary.pulman@bournemouth.gov.uk	
	North	Ian Brown	ian.brown@bournemouth.gov.uk	
	Central East	Natalie Sherring	nathalie.sherring@bournemouth.gov.uk	
	Central West	Susan Weall	susan.weall@bournemouth.gov.uk	
Children's Centres - Current	North	Phil D'eath	phil.d'eath@nch.org.uk	
	South	Boscombe Children's Centre	gaye.wright@bournemouth.gov.uk	
Children's Centres - In development	Central	Stokewood Children's Centre	josie.pyke@barnardos.org.uk	
		Queens Park Children's Centre	josie.pyke@barnardos.org.uk	
	South	Southbourne and Tuckton Children's Centre	Naomi Unwin	naomi.unwin@bournemouthymca.org.uk
		Townsend Children's Centre	Nathalie Sherring	nathalie.sherring@bournemouth.gov.uk
Children's Fund	Programme Manager	Caroline Uwins	caroline.uwins@Bournemouth.gov.uk	
Integrated Youth Service Strategy (YSS)	Lead on strategy	Tim Fewell	tim.fewell@bournemouth.gov.uk	
Children's Workforce Strategy	Linda Taylor	Corporate Strategic Human Resources Manager	linda.taylor@bournemouth.gov.uk	
Local Safeguarding Children Board (LSCB)	Chair	Gerry Moore	g.moore@poole.gov.uk	
VCS Representation	VCS Rep Change for Children Board	Blair Crawford (Bournemouth YMCA)	blair.crawford@bournemouthymca.org.uk	

DORSET

Locality Teams & Children's Centres



**Co-ordinator for East Dorset
& Christchurch Locality Teams**
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**Locality Co-ordinator for
Weymouth & Portland
and West Dorset Teams**
Joyce Spiller
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**Locality Co-ordinator
for North Dorset &
Purbeck Teams**
Vacancy

Dorset Contacts

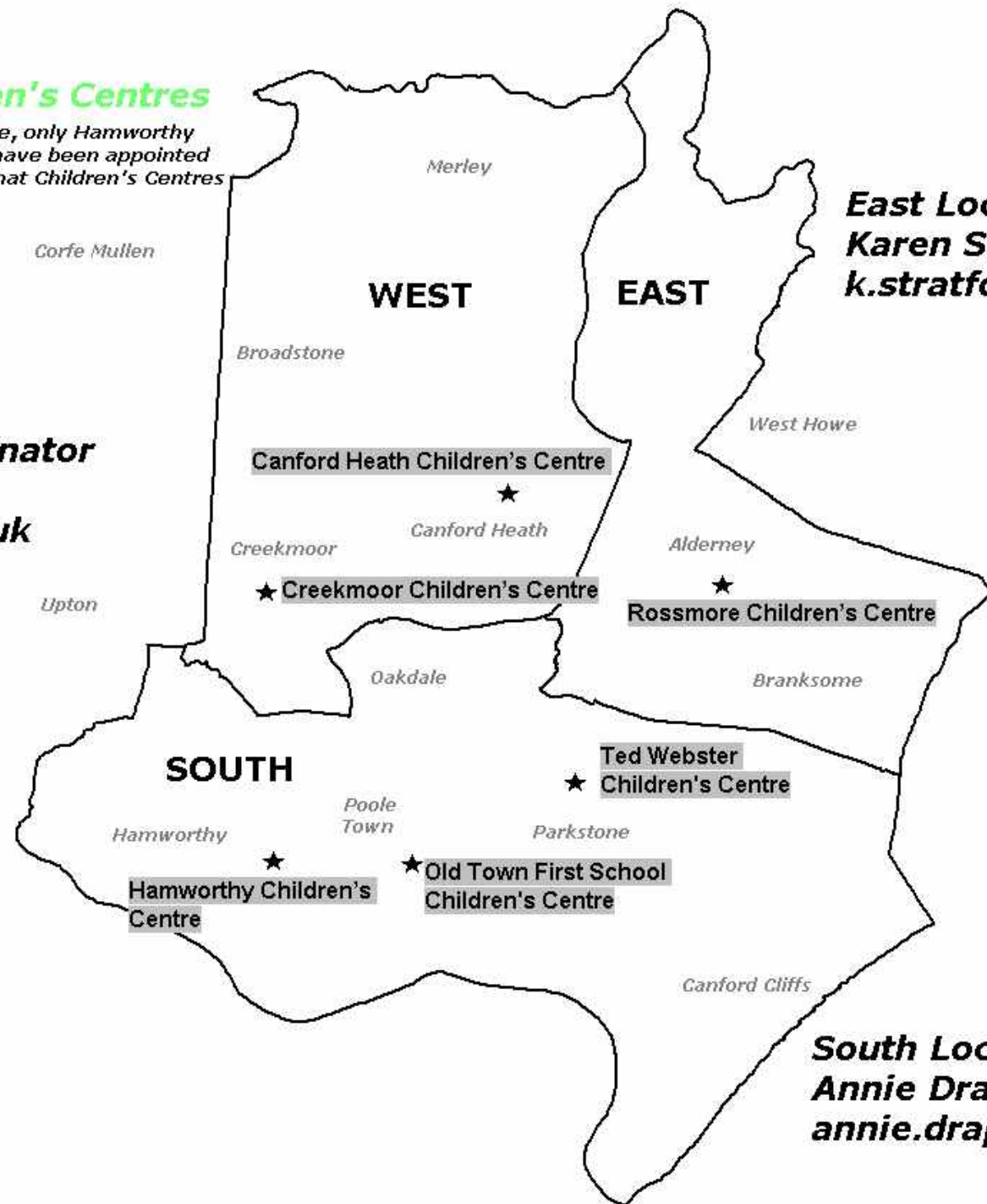
Initiative	Contact	Name	Email
Children's Trust Board	Dorset Children & Young People Partnership Board - Chair	Jan Owens	janowens43@hotmail.com
Children's & Young People's Plans	http://www.dorsetforyou.com/index.jsp?articleid=345164		
Children's & Young People's Directorate	Director Children's Services	Stephen Prewett	s.f.prewett@dorsetcc.gov.uk
Locality Co-ordinators	Christchurch & East Dorset	Penny Lodwick	p.lodwick@dorsetcc.gov.uk
	Weymouth & Portland / West Dorset	Joyce Spiller	j.spiller@dorsetcc.gov.uk
	North Dorset & Purbeck	Vacancy	
Common Assessment Framework <i>www.dorsetforyou.com/caf</i>	CAF Project Coordinator	Liz Chapman	l.chapman@dorsetcc.gov.uk
	CAF Training	Keith Biggs	k.biggs@dorsetcc.gov.uk
	Register a CAF	Lee Bentley	lee.bentley@dorsetcc.gov.uk
Information Sharing & Assessment Project and ContactPoint	ContactPoint Support Administrator	Lee Bentley	lee.bentley@dorsetcc.gov.uk
Extended Schools Advisor	Extended Schools Adviser (Dorset wide)	Su Lewis	s.lewis@dorsetcc.gov.uk
Extended Schools – Co-ordinators <i>Extended Schools Co-ordinators do not follow strict district borders but organise around school pyramids. Sherborne is part of N Dorset. Bridport, Lyme and Beaminster are part of rural West Dorset. Dorchester Area includes Winterborne Abbas, Cerne Abbas, Milborne St Andrew and Crossways. Corfe Hills link to Poole.</i>	Chesil Education Partnership (Weymouth & Portland)	Jocelyne Poole	jocelynepoole@chesil.org.uk
	East Dorset Education Partnership	Judith Ross	judith@edep.co.uk
	Dorchester Area School Partnership	Rob Davies	robnewdasp@fsmail.net
	North Dorset Area	Kath Saunders	knappweed@aol.com
	Purbeck & Lytchett Area	Ian Buchane	ibuchanan@purbeck.dorset.sch.uk
	Christchurch Learning Partnership	Kelly Metcalfe	kmetcalfe@somerford.dorset.sch.uk
	Rural West Dorset	TBC	
Children's Fund	Children's Fund Programme Manager	Vicky Rhodes	victoria.rhodes@nch.org.uk
Integrated Youth Service Strategy (IYSS)	Lead on IYSS	Les Gardner	l.gardner@dorsetcc.gov.uk
Children's Workforce Strategy	Children's Services Learning & Development Manager	Mike Henry	m.henry@dorsetcc.gov.uk
	VCS Children's Workforce Development Co-ordinator	Vacancy (<i>contact Dave Thompson</i>)	dorset.youth.association@btconnect.com
Local Safeguarding Children Board (LSCB)	Chair	Stephen Prewett	s.f.prewett@dorsetcc.gov.uk
National Youth Volunteering Programme (V)	V Team Manager	Rachael Quick	v.devmanager.dya@btconnect.com
VCS Representation	VCS Reps Children's Trust Board	Dave Thompson (DYA) Rob Griffith (DCA)	dorset.youth.association@btconnect.com rob.griffith@dorsetcommunityaction.org.uk

POOLE

Locality Teams and Children's Centres

There are 6 proposed children's centres for Poole, only Hamworthy is up and running. Children's Centre managers have been appointed for each locality covering 2 centres each. Note that Children's Centres names may change.

West Locality Co-ordinator
Thabang Thacker
t.thacker@poole.gov.uk



East Locality Co-ordinator
Karen Stratford
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South Locality Co-ordinator
Annie Draper
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Poole Contacts

Initiative	Contact	Name	Email
Children's Trust Board	Poole Children's Services Governance Board - Chair	Councillor Tony Woodcock	t.woodcock@poole.gov.uk
Children's & Young People's Plans	http://www.boroughofpoole.com/strategiesandplans/ref:178/		
Children's & Young People's Directorate	Policy Director Children's Services	John Nash	j.nash@poole.gov.uk
Locality Co-ordinators	East	Karen Stratford	k.stratford@poole.gov.uk
	West	Thabang Thacker	t.thacker@poole.gov.uk
	South	Annie Draper	annie.draper@poole.gov.uk
Common Assessment Framework	CAF Training & Database	Jacqui Vye	j.vye@poole.gov.uk
Information Sharing & Assessment Project and ContactPoint		Jacqui Vye	j.vye@poole.gov.uk
Extended Schools – Co-ordinators	Overall	Jacky Westmaas	j.westmaas@poole.gov.uk
Children's Fund	Children's Fund Programme Manager	Vicky Rhodes	victoria.rhodes@nch.org.uk
Children's Centres	East – Rossmore & Ted Webster	Karen Loftus	k.loftus@poole.gov.uk
	West – Creekmoor & Canford Heath	Linda Northover	l.northover@poole.gov.uk
	South – Hamworthy & Old Town 1 st School	Amanda Boclet	a.boclet@poole.gov.uk
Integrated Youth Service Strategy (IYSS)	Chair Integrated Youth Support and Development Service Steering Group	Vicky Wales	v.wales@poole.gov.uk
Children's Workforce Strategy	School Workforce and CPD Adviser, School Advice and Support Service (SASS) BOP	Luana Girling	l.girling@poole.gov.uk
Local Safeguarding Children Board (LSCB)	Chair	Gerry Moore	g.moore@poole.gov.uk
VCS Representation	VCS Reps Children's Services Exec Group	Danny Brown (Pace) Karen Dale (Julia's House)	office@pace-trust.org.uk karen.dale@juliashouse.org