Royal Bournemouth Hospital: Working with voluntary organisations – what can we do better together?

Gemma Brittan
Therapy Services Manager
A Month in the Life of Bournemouth Hospital!
February 2015

- Admissions into Hospital - 2024 patients (medical non-elective)
- 29% GP admissions
- 71% A+E admissions

- Discharges from hospital – 1927 patients

- February 2014 - 1831 patients (medical non elective)
Delayed Transfers of Care

• One week of information

• Total of 34 patients medically fit or stable for transfer

• 7 Dorset CCG (Complex Health Care needs)
• 1 Dorset Social Services
• 2 Bournemouth Social Services
• 6 Hampshire Social Services
• 9 Self Funding
• 9 Community Hospital
What are we doing to help?

• Older Person’s Assessment and Liaison (OPAL) team assessment and management:

  – Early assessment and identification of needs
  – Access to specialist geriatrician for medical management plan
  – Multidisciplinary team with knowledge and skills of managing older people’s complex co-morbidity
  – Knowledge of community services and referral to these to support discharge and avoid further admissions
  – Rapid clinic review with geriatrician and MDT supporting GP’s in managing older people
• Working in partnership with external agencies:

  – Social Services
  – Bournemouth Churches Housing Association (BCHA)
  – St Leonards Hospital: Canford Ward
  – Broadwaters Rehabilitation and Residential Home
  – Virtual ward model with GP’s
What can you do to help?

- Loneliness and isolation
- Carers support
- Link and signposting from hospital teams to the correct voluntary organisation
- “Welcome Home” from hospital
- We welcome ideas and suggestions – please get in touch!

gemma.brittan@rbch.nhs.uk